



## **NOTICE OF MEETING**

### **Adult Social Care Overview and Scrutiny Panel**

**Tuesday 8 June 2010, 7.30 pm**

**Council Chamber, Fourth Floor, Easthampstead House, Bracknell**

### **To: ADULT SOCIAL CARE OVERVIEW AND SCRUTINY PANEL**

Councillor Turrell (Chairman), Councillor Harrison (Vice-Chairman), Councillors Baily, Blatchford, Mrs Fleming, Leake, Phillips, Mrs Shillcock and Ms Wilson

#### **cc: Substitute Members of the Panel**

Councillors Mrs Angell, Beadsley, Mrs Beadsley, Bowers, Brossard, Finch and Mrs McCracken

ALISON SANDERS  
Director of Corporate Services

#### **EMERGENCY EVACUATION INSTRUCTIONS**

- 1 If you hear the alarm, leave the building immediately.
- 2 Follow the green signs.
- 3 Use the stairs not the lifts.
- 4 Do not re-enter the building until told to do so.

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**AGENDA**

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1. **ELECTION OF CHAIRMAN**
  2. **APPOINTMENT OF VICE-CHAIRMAN**
  3. **APOLOGIES FOR ABSENCE/SUBSTITUTE MEMBERS**  
To receive apologies for absence and to note the attendance of any substitute members.
  4. **MINUTES AND MATTERS ARISING**  
To approve as a correct record the minutes of the meeting of the Adult Social Care Overview and Scrutiny Panel meeting held on 2 March 2010. 1 - 6
  5. **DECLARATIONS OF INTEREST AND PARTY WHIP**  
Members are asked to declare any personal or prejudicial interest and the nature of that interest, including the existence and nature of the party whip, in respect of any matter to be considered at this meeting.
  6. **URGENT ITEMS OF BUSINESS**  
Any other items which, pursuant to Section 100B(4)(b) of the Local Government Act 1972, the Chairman decides are urgent.
- PERFORMANCE MONITORING**
7. **PERFORMANCE OF HEALTH AND SOCIAL CARE PUBLIC BODIES**  
Tim Inkson of the Care Quality Commission (CQC), possibly accompanied by Sue Sheath, the new local area manager covering Bracknell Forest, will explain the new CQC system for local authorities to input their views on the performance of health and social care public bodies. Mr Inkson's presentation slides are attached. 7 - 24
  8. **ADULT SOCIAL CARE ANNUAL COMPLAINTS REPORT APRIL 2009 - MARCH 2010**  
The 2009/10 Annual Report of the Complaints Manager for Adults Social Care is attached for the Panel's consideration. 25 - 38

## OVERVIEW AND POLICY DEVELOPMENT

### 9. DEPARTMENTAL PERFORMANCE AND ANNUAL SERVICE PLAN

To receive an update in respect of the CQC self assessment process and national performance indicator outturns as a precursor to receipt of the attached Adult Social Care and Health Departmental Annual Service Plan. 39 - 82

### 10. CARERS' SERVICES

To receive an update briefing report concerning the development of carers' services and the implementation of the 'Caring About Carers' Overview and Scrutiny Report and the Carers' Strategy. 83 - 94

### 11. PROGRESS ON PERSONALISATION

To receive a progress presentation regarding the outcome of the Personalisation pilot and the way forward together with an update in respect of the Working Group of the Panel reviewing safeguarding adults in the context of Personalisation. 95 - 96

## HOLDING THE EXECUTIVE TO ACCOUNT

### 12. EXECUTIVE FORWARD PLAN

To consider forthcoming items on the Executive Forward Plan relating to Adult Social Care. 97 - 100

## DATE OF NEXT MEETING AND FUTURE AGENDA ITEMS

The next scheduled meeting of the Adult Social Care Overview and Scrutiny Panel will be held on 12 October 2010. It is anticipated that future agenda items will include the following:

- Safeguarding Adults Annual Report
- Voluntary Sector Links to Personalisation